

Building code compliance for off-site construction

1 **Marwan Gharbia¹, Alice Chang-Richards², Xun Xu³, Matilda Höök⁴, Lars Stehn⁵, René**
2 **Jähne⁶, Daniel**
3 **Hall⁷, Kenneth Park⁸, Jingke Hong⁹, and Yingbin Feng¹⁰**

3 ¹PhD Candidate, Dept. of Civil and Environmental Engineering, Univ. of Auckland. Email: mgha253@aucklanduni.ac.nz

4 ²Senior Lecturer, Dept. of Civil and Environmental Engineering, Univ. of Auckland. Email: yan.chang@auckland.ac.nz

5 ³Professor, Dept. of Mechanical Engineering, Univ. of Auckland, New Zealand. Email: xun.xu@auckland.ac.nz

6 ⁴Lecturer, Dept. of Civil, Environmental and Natural Resources Engineering, Luleå University of Technology. Email: matilda.hook@ltu.se

7 ⁵Professor, Dept. of Civil, Environmental and Natural Resources Engineering, Luleå University of Technology. Email: Lars.Stehn@ltu.se

8 ⁶Technology Transfer Officer, The National Centre of Competence in Research (NCCR) Digital Fabrication. Email: jaehne@dfab.ch

9 ⁷Assistant Professor, Dept. of Civil, Environmental and Geomatic Engineering, ETH Zurich. Email: hall@ibi.baug.ethz.ch

10 ⁸Senior Lecturer, School of Engineering and Applied Science, Aston University Email: k.park@aston.ac.uk

11 ⁹Professor, Dept. of Management Science and Engineering, Chongqing University. Email: hongjingke@cqu.edu.cn 13

14 ¹⁰Associate Professor, School of Built Environment, Western Sydney University. Email: Y.Feng@westernsydney.edu.au

15 **Abstract:** There are increasing concerns over building code/regulation compliance and quality
16 assurance issues in adopting off-site construction in the construction industry to meet client expectations
17 and regulatory requirements. Performance-based building regulations often allow for space for
18 innovation, but not a ‘safe space’ for those who intend to introduce new construction techniques not
19 prescribed in building regulations. Through a series of surveys conducted in Sweden, Switzerland, the
20 United Kingdom, China, Singapore and Australia, this paper identifies approaches and practices used
21 in these countries that overcome compliance challenges when adopting off-site construction. The
22 findings show that the manufacturer’s self-certification approach appears predominant for meeting code
23 of compliance requirements, and a fit-for-purpose regulatory compliance system also warrants fair
24 allocation of risks and liabilities to anyone involved in the supply chain. However, a healthy and
25 functional regulatory system for off-site compliance requires a third-party certification for
26 products/factories and traceability. It is hoped that the lessons learned can help policymakers introduce
27 changes to product standards and other legislation to improve the compliance and performance of off

28 site construction. This research calls for a chain of custody approach to address quality concerns
29 surrounding adopting prefabrication technology in countries that are increasingly exploring
30 greater use of manufacturing in construction.

31 **Keywords:** Building code, compliance, off-site construction, off-site manufacturing, prefabrication, 32
international practice

32 1. Introduction

33 Off-site construction, commonly known as prefabrication or off-site manufacturing in construction,
34 is considered a modern construction method (Martinez et al., 2008, Hoonakker et al., 2010, Bock and
35 Linner, 2015). However, this method is not a new concept and has been widely used since the Second
36 World War when there was a need for speedy reconstruction and social housing (Jaillon and Poon, 2009,
37 Grimscheid, 2010). Since Henry Ford standardized the production line for car manufacturing, attempts
38 have been made to transfer the knowledge from automobile mass production to low-cost housing
39 production (Gann, 1996, Warszawski, 2003). Over the past several decades, off-site construction has,
40 in various degrees, relied on manufacturing principles to use modularized building parts, products,
41 components and systems in one building (Fruin, 1994, Fujimoto, 1999, Gibb, 1999, Balaguer et al.,
42 2002, Winch, 2003). In recent years, more advanced off-site construction has aimed to achieve an end-to-
43 end design and building process utilizing manufacturing industry automation and data exchange
44 technologies and processes, such as cloud computing and artificial intelligence, cyber-physical systems,
45 and the internet of things (Johnson, 2007, Khoshnevis et al., 2006, Bock and Linner, 2012, Willmann
46 et al., 2016).

47 Worldwide market for prefabricated buildings is anticipated to rise considerably between 2020 and
48 2025 (McKinsey & Company, 2017, Smith and Quale, 2017). It is estimated that the prefabricated
49 residential building system market value could reach \$USD 130 billion in Europe and the United States
50 by 2030 (McKinsey & Company, 2019). A recent report on modern construction methods in the United
51 Kingdom (UK) revealed that 40% of the UK's residential builders were investing in manufacturing
52 facilities (NHBC Foundation & Cast, 2018). In addition, the Singapore Government aims to build
53 between 20,000 and 30,000 apartment units using off-site manufacturing annually from 2020 onward
54 (HDB, 2020).

55 Prefabrication has long been perceived to provide more efficiency compared to traditional on-site
56 construction practices (Blismas et al., 2006, Goodier and Gibb, 2007, Tam et al., 2007, Kamali and
57 Hewage, 2016). Prefabrication has advantages in key productivity metrics, including project schedules,
58 costs, safety, quality, waste and sustainability (Modular Building Institute, 2016, Quale and Smith,
59 2019, Razkenari et al., 2020). A McGraw Hill Construction survey revealed that 35% of construction

60 firms that used prefabrication reported a reduction in the schedule by four weeks or more, 41% of
61 companies reported a reduction in cost by 6%, and another 44% of companies suggested that
62 construction site waste could be reduced by 5% (McGraw Hill Construction, 2011). Other studies show
63 that using prefabrication can also bring social value to society on a large scale to help meet global
64 housing demand (Barbosa and Woetzel, 2017, McKinsey & Company, 2019).

65 Despite prefabrication technology's benefits, its broader adoption in the housing sector has faced
66 many challenges, such as perceived low quality, social inertia and lack of regulatory support
67 (Grimscheid, 2010, Hoonakker et al., 2010). In particular, many countries face the challenge of
68 inspecting the quality of prefabricated buildings and ensuring they meet local building codes and
69 standards requirements (Smith, 2010). Unless building officials and certifying agencies scrutinize each
70 modular component, using those components in one assembled building would be considered a
71 significant liability risk to local authorities (Hoonakker et al., 2010, Lee and Kim, 2017, Quale and
72 Smith, 2019). Smith (2010) and Gan et al. (2018) suggested that it is difficult to advocate using
73 prefabrication in construction without an enabling regulatory environment that supports integrated
74 quality assurance and building compliance codes.

75 Several studies have investigated quality assurance and compliance for off-site construction
76 (Arashpour et al., 2015, Lee and Kim, 2017). However, understanding what constitutes an efficient legal
77 framework that supports the adoption of modernized construction methods, including prefabricated
78 building technology in the housing sector, has proved difficult (Wong et al., 2017, Fenner et al., 2018,
79 Salama et al., 2018, Jiang et al., 2018). Given that the concern over the quality of prefabrication appears
80 to be the major hindrance in its broader application (Barbosa and Woetzel, 2017, McKinsey &
81 Company, 2019), this paper aims to investigate compliance and quality assurance practice in six case
82 studies from Sweden, Switzerland, the UK, China, Singapore and Australia, where manufactured
83 buildings play a significant role in their housing sectors.

84 This research contributes to the body of knowledge of off-site manufacturing by providing insights
85 into the quality compliance and assurance processes associated with prefabrication. The practice and
86 lessons learned from the six countries will help prefabrication stakeholders, particularly policymakers,
87 understand what is considered effective compliance and quality assurance practice for off-site

88 construction and the associated regulatory implications to facilitate the uptake of prefabrication
89 technology in construction.

90 **2. Literature review: Building code of compliance practice for prefabrication**

91 A thorough review of the literature and government reports summarizes the building code of
92 compliance practice for prefabrication into the following six categories: 1) factory self-certification, 2)
93 independent third-party certification, 3) product identification and traceability, 4) industry-led quality
94 assurance systems, 5) product authentication and 6) insurance schemes.

95 *2.1 Factory self-certification*

96 Factory self-certification is a program utilized by building manufacturers to prove that a product or
97 a process conforms to specific performance requirements and that its use in a building can meet building
98 codes and standards (Dirkesn et al., 1997). This scheme involves defining a quality assurance procedure
99 for certification to meet the relevant building regulations (CMHI, 2015) and auditing the manufacturing
100 facility based on a set of tests (Hoyle, 2005). Quality is inspected rigorously after each production step
101 through quality checklists to detect mistakes early and save time and cost (JPA, 2020). A certificate of
102 compliance is issued if the manufacturing facility meets every standard element in a predefined process
103 (Dreyfus et al., 2004, Hoyle, 2005). During the manufacturing process, the quality of building
104 products/systems will be determined by a first-party audit, called an internal audit (Kim and Hwang,
105 2014), to monitor the execution process through different production line stations and ensure they meet
106 production standards (MLIT, 2020). This holistic practice of self-assessment (Ford et al., 2004) helps
107 manufacturers set internal benchmarks and identify quality improvement areas (Ritchie and Dale, 2000).
108 Self-assessment practices also enable manufacturers to evaluate ongoing prefabrication processes and
109 monitor performance changes (Kim and Hwang, 2014) while establishing a learning environment for
110 employees in quality control of the products manufactured in a plant (Jørgensen et al., 2003).

111 *2.2 Independent third-party certification*

112 Although self-certification does not generally require a third-party test (Dirkesn et al., 1997), it does

113 not preclude a manufacturer from utilizing a certified third-party inspection body to ensure that the
114 panelized or volumetric products or systems meet the quality requirements (CMHI, 2015). This external
115 independent entity often acts as a certification body (Russell, 2012) that audits and issues certificates
116 stating that a product or process complies with a specific set of standards (Corsin et al., 2007, MHAPP,
117 2016, MLIT, 2020). In some countries, this third-party certification body is a governmental agency,
118 whereas it is an independent private organization in others. Inspections are generally conducted
119 following a set of schedules, and if the process or product complies with the standards, a certificate is
120 issued according to the regulations set by the certification scheme (MHAPP, 2016). As a result,
121 manufacturers who complete the certification program are provided with a performance labeling system
122 (Dirkesn et al., 1997, MLIT, 2020), indicating that the products from these prefabrication manufacturers
123 meet the requirements for housing performance evaluation (QAI Laboratories, 2018).

124 *2.3 Product identification and traceability*

125 Product identification and tracking technologies are often used to ensure quality assurance for
126 manufactured building products and systems (Yin et al., 2009). Product identification can comprise
127 codes, numbers, labels, names and other records that distinguish a product from others (Jaselskis and
128 El-Misalami, 2003). For example, Ergen et al. (2007) suggested tracking and locating components in a
129 precast storage yard at the design stage so the product identity can be allocated to the building design
130 and later, its location can be tracked using radio frequency identification technology (RFID) and global
131 positioning system (GPS). The advent of product identification and its advanced sensing technologies
132 have provided greater flexibility for quality control, enabling recording and eliminating product defects
133 (Yin et al., 2009, Torrent and Caldas, 2009, Razavi and Haas, 2011). In addition to RFID and GPS,
134 various other automated identification technologies have been used, such as barcodes (Rasdorf and
135 Herbert, 1990, Finch et al., 1996), two-dimensional barcodes (McCullough and Lueprasert, 1994),
136 optical character recognition (Jaselskis and El-Misalami, 2003) and touch probes (Ergen et al., 2007).
137 In particular, through RFID technology, prefabrication components and operation quality can be
138 improved with instant tracking and monitoring of information relevant to quality control inspections
139 (Song et al., 2006) through a grid of transponders (Ergen, 2002) and RFID tags (Wang, 2008).

140 *2.4 Industry-led quality assurance systems*

141 The industry-led quality assurance system is an award certification that the prefabrication industry
142 body organization leads to ensure that a product meets a defined set of criteria (Dirkesn et al., 1997).
143 The industry-led quality assurance system has been considered essential in achieving the operational
144 performance of prefabricated buildings (Gotzamani and Tsiotras, 2002, Boiral, 2003, HerasSaizarbitoria
145 et al., 2011). Such certification ensures that a manufacturing facility has quality control, inspection
146 systems and skilled people (MHAPP, 2016). For many large prefabrication companies, an industry-led
147 quality assurance system offers a quality guarantee for their consumers (Johnson, 2007). In Singapore,
148 for instance, the industry-led quality assurance system is combined with a manufacturer accreditation
149 scheme where a production facility certified by the prefabrication industry must be accredited by the
150 Singapore Government (BCA, 2020b). The two-fold quality assurance scheme requires both the
151 prefabrication manufacturer industry and the government to take responsibility for producing high-
152 quality prefabricated systems (BCA, 2020a).

153 *2.5 Product authentication*

154 Product authentication is a consumer protection regulation to drive improvements in quality
155 performance and facilitate prefabrication for a broad range of products. An example of this can be found
156 in Singapore, where government policymakers can enforce a buildability score regulation to facilitate
157 the authentication process for prefabricated products (Park et al., 2011). The regulation requires building
158 designs to have a minimum buildability score based on various indicators such as wall design, structural
159 systems and other buildable design features (BCA, 2011). With the enforcement of this regulation,
160 buildability score has become one of the main criteria for authentication for prefabricated buildings
161 (Park et al., 2011). In addition, prefabrication companies can also be required to implement other
162 maintenance and service strategies under housing defect warranty legislation (Bock and Linner,
163 2012, Smith and Quale, 2017).

164 *2.6 Insurance schemes*

165 In a country of high insurance penetration, manufacturers or suppliers can fulfil their responsibilities
166 for defect warranties by depositing security funds or taking out insurance (Smith and Quale, 2017, JPA,

167 2020). To prove a prefabricated house's performance, quality, and durability, insurance for quality and
168 defects is often in place at the handover of the house (Bock and Linner, 2012).

169 **3. Research methodology**

170 A case study method was utilized for this research due to its theory-building nature (Eisenhart, 1989).
171 Yin (2003) suggested that a case study method provides an empirical investigation of a contemporary
172 phenomenon within its context. A case study approach allowed for the understanding of multiple
173 perspectives from relevant professionals in different countries. Six countries, namely Sweden,
174 Switzerland, UK, China, Singapore and Australia were selected as case studies since they all hold a
175 considerable share of the prefabrication market in their housing sectors (McKinsey & Company, 2019).
176 The practices these countries use and the lessons learned could greatly assist other countries in
177 introducing legislative changes needed to facilitate the broader adoption of prefabrication in
178 construction.

179 A questionnaire survey was used for data collection in each case study. Targeted survey participants
180 included manufacturers that manufacture prefabricated building products, off-site construction builders
181 or contractors, or building inspectors from the local authorities. The survey was developed to understand
182 building code of compliance practice for prefabricated buildings and participants' perspectives about
183 what mechanisms should be implemented to reduce regulatory burdens for building houses using
184 prefabrication technology.

185 The sampling strategy utilized research collaborators' existing networks. Survey data was collected
186 for six months from February to August 2019. To ensure data consistency and quality, the questionnaire
187 survey used for all six countries comprised a common structure of questions (see Table 1).

188 Researchers from the six countries distributed an online survey link or a digital copy of the survey
189 to appropriate participants in their networks. The survey was sent to 374 stakeholders, and by the end
190 of August 2019, 122 stakeholders had completed the survey, with a response rate of approximately 33%
191 (see Table 2).

192

193 The survey data was analyzed using descriptive statistics, followed by a comparative cross-country
194 analysis. By comparatively analyzing the results, the primary code of compliance measures and good
195 practices across a range of countries were identified.

196 **4. Results**

197 *4.1 Information about the survey respondents*

198 Figure 1 presents demographic information about the survey respondents. Out of 122 respondents,
199 26% were builders who were prefabricated house installers, and another 25% were builders providing
200 “one-stop shop” services to manufacture and install prefabricated components or systems. 21% of
201 respondents were building product manufacturers or fabricators. Participants from local authorities
202 accounted for 10%, followed by 8% who were suppliers of building products, and 4% identified
203 themselves as product importers. The remaining respondents who represented the lowest percentages
204 were housing developers (2%), architectural designers (1%), property managers (1%), and construction
205 project facilitators (1%).

206 As shown in Figure 2, 39% of respondents reported that their company had less than six years of
207 operating time in the market. 28% of respondents indicated that their organization had operated for over
208 20 years; 24% came from organizations that had operated between 6 and 10 years; and 8% worked for
209 organizations that had operated between 10 and 20 years.

210 Figure 3 shows the types of prefabricated products and buildings manufactured by the respondents’
211 companies. Approximately 35% of the participants’ organizations produced volumetric systems (3D),
212 and another 28% manufactured panelized systems (2D). 35% of organizations manufactured simple
213 building elements, and 2% of manufacturers provided services to make house and trussing systems (see
214 Figure 3).

215 *4.2 Building code of compliance practice for off-site construction*

216 Table 3 presents a synthesized summary of survey results from questionnaires distributed in the six
217 countries, including the mechanisms for code of compliance, comments on the effectiveness of such a
218 mechanism and the best practice perceived by respondents.

219 In Sweden, with fewer regulatory interventions, there seemed to be a culture that promotes quality
220 stewardship in its prefabrication industry. 38% of respondents indicated that the companies themselves
221 took control of their product compliance processes, followed by third-party product certifiers. In order
222 to minimize waste and maximize production line efficiency, some large off-site building manufacturers
223 surveyed in Sweden had adopted Toyota's production method. These companies gained competitive
224 advantages through assembly line robotics streamlining their production methods. Meanwhile, it
225 appears that regulators and lawmakers had paid attention to mainly non-compliant products by
226 prescribing consumer purchase laws and the relevant certification processes for those products.

227 Although the response rate from Switzerland was considerably low, it should be noted that all seven
228 respondents represented an organization that had been active for over 20 years in the prefabrication
229 industry. The respondents suggested that the self-certification measure, combined with independent
230 third-party certification and a product traceability system, formed their current regulatory compliance
231 approach. They believed that the responsibility for quality assurance and compliance with building
232 codes should fall on individual companies.

233 Similarly, in the UK, an independent third-party certification futureproofed the quality of off-site
234 building products and systems, whether for panelized or volumetric components. Such certification
235 included three main types as shown in Table 3. However, most respondents did not consider these
236 product certification regulations as the only solution to ensuring compliance for off-site construction.
237 Survey results revealed that the current compliance approach in the UK is a chain of custody, where
238 manufacturers assure the quality of building products through the quality control process during
239 manufacturing and third-party certification of the factory (e.g., British Board of Agreement certification
240 and Build offsite Property Assurance Scheme). Such compliance practice could not be achieved without
241 the support and involvement of different bodies and parties, such as off-site construction industry
242 organizations, building sector associations, lending institutions, and insurance companies.

243 Manufacturers and builders in China used a broad range of quality assurance methods to ensure the
244 code of compliance for off-site construction (see Table 3). The survey responses from China show a
245 similar situation to Sweden, where product compliance is the responsibility of individual companies

246 (35%), with third-party product certifiers playing a minor role. Meanwhile, legislation such as the
247 Building Act and Consumer Guarantee Act ensures that legal obligations are being fulfilled by builders
248 when procuring products.

249 Survey participants from Singapore also indicated that manufacturers and builders of modular homes
250 tend to have multiple quality assurance approaches (see Table 3). The survey results showed that
251 individual companies such as manufacturers and builders (44%), third-party certifiers (22%) and local
252 authorities (17%) played a significant role in guarding the quality assurance of manufactured products.
253 However, central government building regulators (6%), insurers (6%) and industry bodies (6%) were
254 considered to play minor roles.

255 The survey findings provide valuable insights into the practice in New South Wales, Australia.
256 However, the number of respondents (four survey participants) was too small to generate any
257 statistically meaningful results. Individual prefabricators and manufacturers assumed a primary role in
258 guaranteeing building product quality, as the industry certification schemes are voluntary in Australia.
259 Meanwhile, the Australian Government made improvements to its current building regulatory
260 frameworks (i.e., the National Construction Code, other laws and Australian standards) to ensure that
261 products and systems made off-site conform to Australian standards by mandating independent
262 verification systems and setting restrictions for non-conforming products.

263 *4.3 Cross-country comparisons and common themes*

264 Cross-country comparisons of code of compliance methods used for prefabricated building products
265 and components are shown in Figure 4. The majority of respondents reported a code of compliance
266 system that combined a product chain of custody from manufacturers to builders and a traceability
267 system.

268 Figure 5 reports the comparative cross-country analysis of the importance of each code of
269 compliance practice perceived by respondents. More than half of the respondents thought it was
270 essential to allocate risks and liabilities evenly across the supply chain by taking a proportionate
271 riskbased approach to dealing with quality compliance issues. In addition, 46% of respondents
272 considered penalties, policing and enforcement of existing regulations equally important to ensure

273 compliance. A third-party product certification (37%), factory certification (36%), and traceability
274 system (33%) were also considered highly important. The surveillance and screening of imported
275 building products (44%), traceability systems (43%), and factory certification (42%) were measures that
276 were needed for the future. Meanwhile, 43% of survey respondents recommended standardization of
277 interpretation of code compliance within local authorities; 39% suggested having a task force in the
278 local authorities to manage building consents for off-site construction; and 38% thought it was important
279 for workers in factories and on site to be certified.

280 The findings also revealed that self-certification was the primary quality assurance method used in
281 Switzerland, Sweden, Australia and China. In comparison, the UK and Singapore primarily utilized
282 independent third-party certification. Therefore, to maintain the integrity of a compliance system,
283 introducing a certification scheme from a third party into the chain of custody would be a significant
284 benefit.

285

286 **5. Discussion**

287 This research highlights the quality issues related to the building code of compliance for off-site
288 construction in the housing sector. The findings from the six countries illustrate that compliance
289 concerns are tied to risk management practices across the supply chain. This is not surprising given that
290 there is varying risk allocation among manufacturers, construction companies that adopt prefabrication
291 technology, and local authorities that inspect quality and compliance for manufactured buildings (Yin
292 et al., 2009). However, one of the essential enabling conditions for a compliance regime is establishing
293 a chain of custody in the supply chain, where each party takes due responsibility (Australian
294 Government Senate Economics References Committee, 2016). The cross-country comparison
295 highlighted the importance of the manufacturer's self-certification regime, combined with a third-party
296 certification scheme, which can be for products, factories and processes to meet the quality requirements
297 stipulated in building regulations. According to MLIT (2020) and Razavi and Haas (2011), third-party
298 certification, if combined with a traceability or accreditation system, can provide a competitive
299 advantage for off-site manufacturers.

300 However, the role of lending agencies or insurance companies in the compliance process was unclear
301 from the survey responses. Smith et al. (2017) suggested that a sound lending scheme will boost the
302 confidence of prefabrication manufacturers and builders in expanding their share in the off-site
303 construction market. The insurance-guaranteed prefabricated houses in the UK, for instance, can help
304 create certainty of quality assurance for potential homebuyers (Construction Excellence, 2018). While
305 manufacturers and prefabrication builders can play a role in facilitating the adoption of prefabrication
306 technology, local authorities need to address those complexities within the prefabrication quality
307 inspection process and remove regulatory ambiguity for developers and builders who look to off-site
308 construction solutions.

309 With increased global interest in modern construction methods, governments should look at how to
310 work with local authorities and the prefabrication industry to develop a set of guidelines for the industry
311 to demonstrate the quality and performance of buildings when using off-site construction methods
312 (Gharbia et al., 2020). Furthermore, case studies show that to smooth compliance processes for
313 prefabricated buildings, there is a need for a national or regional register of compliant building products
314 and systems which are certified by internationally accredited third parties. The register serves as a
315 product database which often assists product suppliers and importers in understanding building code
316 requirements as well as helping architects and designers choose compliant products (Allison and
317 Hartley, 2020).

318 However, central government agencies are ideally placed to introduce varied building standards for
319 the off-site construction market. These can range from the minimum standard quality mark to the highest
320 standard, considering energy efficiency and sustainability standards. As suggested by JPA (2020),
321 mandatory factory certification plus an independent auditing process could provide a promising solution
322 to overcoming the shortcomings of an inspection approach which relies on local authorities or any third
323 parties.

324

325 **6. Conclusions**

326 Off-site construction or prefabrication provides a way forward for meeting the quality and affordable
327 housing demand in many countries. However, to leverage its productivity key, a conducive regulatory
328 environment to support the code of compliance is essential (Fenner et al., 2018, Salama et al., 2018,
329 McKinsey & Company, 2019). Using a cross-comparison case study approach, this research collected
330 data regarding compliance and assurance practices from Sweden, Switzerland, UK, Australia, Singapore
331 and China, where off-site construction plays a main role in their country.

332 A questionnaire survey distributed amongst the six countries (case studies) revealed that the
333 manufacturer's self-certification approach seems to be predominant for meeting code of compliance
334 requirements, and a fit-for-purpose regulatory compliance system also warrants fair allocation of risks
335 and liabilities to anyone involved in the supply chain. Evidence shows that a healthy and functional
336 regulatory system for off-site compliance requires third-party certification for products, factories and a
337 traceability system.

338 The lessons learned could inform the development of standards, regulatory guidelines and other laws
339 to address building codes of compliance regarding off-site construction. Hopefully, the building quality
340 compliance lessons identified by this research will inform government agencies' decision-making in
341 countries that recognize the value of using prefabrication technology in housing construction. It may
342 also give the prefabrication construction industry directions for thinking about how they could work
343 within the local context to reduce regulatory burdens and associated red tape in quality inspections. In
344 addition to mandating quality assurance schemes, whether led by government, industry or third parties
345 as shown in this research, it is equally essential to develop the capability of these schemes by using new
346 digital technologies to identify and trace products across the entire supply chain. Overall, quality
347 assurance is the key to addressing compliance codes for prefabricated buildings.

348

349 **Data availability statement**

350 All data supporting this study's findings are available from the corresponding author upon reasonable
351 request.

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Table 1. Structure of the questionnaire survey

Questionnaire structure	Data/ information collected
SECTION A	Type of organization
Participant information	Type of building products
	Duration of trading
SECTION B	Comment on the code of compliance system
Code of compliance and Code of compliance practice used quality assurance	Code of compliance practice used quality assurance
	Effectiveness of code of compliance methods/practice used
	What worked well and what did not
	Who guarded the product quality
	Mechanisms needed for a successful prefabrication code of compliance system
	Legal remedies for non-compliant products
SECTION C	Classification of manufactured buildings
Manufacturing in	Mechanisms for prefabricated buildings being mainstream accepted construction
	Barriers to market acceptance
	Benefits of prefabrication/manufacturing in construction
SECTION D	Consent process
Regulatory environment for offsite construction	Duration of the consent process
	Comments on how to improve the consent process
	Channels of quality assurance and compliance education

[Click here to access/download;Table;Table 2.docx](#)

Table 2. Questionnaire survey response rate

Country	Number of people the survey was distributed to	Number of responses	Response rate
Sweden	114	29	25%
Switzerland	50	7	14%
UK	40	10	25%
Singapore	30	13	43%
Australia	40	4	10%
China	100	59	59%

[Click here to access/download;Table;Table 3.docx](#)

Table 3. Summary of survey results about primary mechanism(s) for code of compliance and best practice

Country	Primary mechanism(s) for code of compliance	Perceived effectiveness	Perceived best practice
Sweden	Self-certification (43%)	Extremely effective 7% Effective 57% Neutral 37%	<ul style="list-style-type: none"> • Self-monitoring • A third-party and ISO auditing the overall production processes • Raising compliance awareness can be undertaken by presenting cost and benefit for quality assurance and quality deviation at the factory level
Switzerland	Self-certification combined with third-party certification and a traceability system (70%)	Effective: 4 (out of 7 participants) Neutral: 3 (out of 7 participants)	□ Individual companies are responsible for the quality and compliance of building codes
UK	<ul style="list-style-type: none"> • Product design and production process certification (24%) • Factory certification (20%) • Products certification (16%) 	Extremely effective 43% Effective 43% Neutral 16%	<ul style="list-style-type: none"> • Introduce assurance schemes supported by the industry • Digitizing quality assurance to integrate with enterprise resource planning systems at a factory • Manufacturers to establishing shop floor metrics for quality control and assurance
China	<ul style="list-style-type: none"> • Self-certification for construction products with a lower risk of non-compliance (18%) • Independent third-party certification (36%) • Traceability (9%) and authority-led product authentication (8%) for high risk noncompliant building products 	Extremely effective 19% Effective 40% Neutral 33% Ineffective 8%	<ul style="list-style-type: none"> • Self-certification of the manufacturer via an in-house quality control system • ISO certification for products • Traceability to increase information sharing and product identification • Accredited training agencies to certify installers; • Consumer law and bond requirements to be enforced in the construction contract
Singapore	<ul style="list-style-type: none"> • Third party independent product certification (20%) • Self-certify (15%) • Third party factory certification (15%) • Third party manufacturing process certification (15%) 	Extremely effective 80% Effective 10% Neutral 10%	<ul style="list-style-type: none"> • Quality assurance scheme, i.e. ISO; • Third-party certification for products, factories, and production lines/processes; • Quality control during production and quality assurance upon delivery

Table 4

Australia	<ul style="list-style-type: none">• Self-certify (20%)• Third party independent product certification (20%)• Industry-lead assurance system (16%)• Traceability (16%)	Effective (100%)	<ul style="list-style-type: none">• Regulations such as the Australian Building Act and Consumer Law;• Third-party certification schemes to discover nonconformity building products• Manufacturer to initiate a quality assurance system
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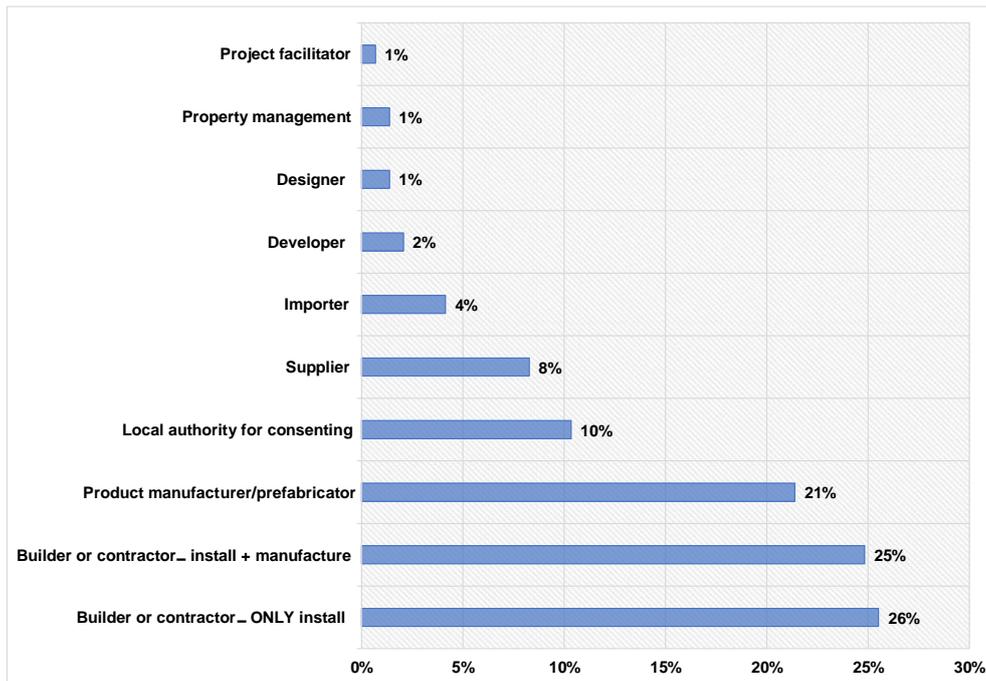


Figure 1. Occupational profile of survey participants

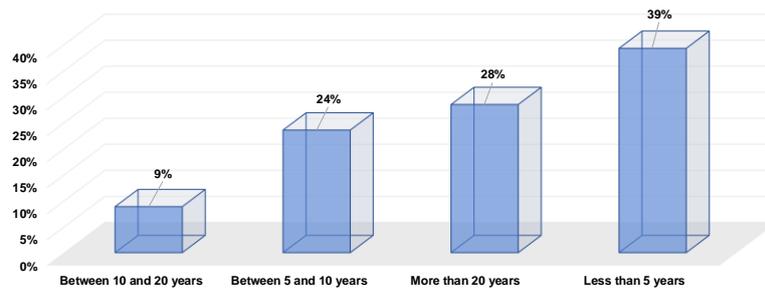


Figure 2. Duration of operational time of the organization in which survey participants affiliated

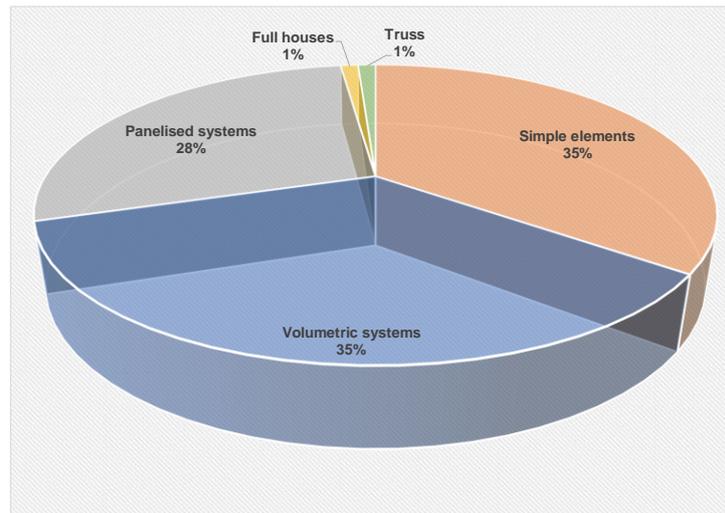


Figure 3. Types of building products manufactured by the respondents' companies

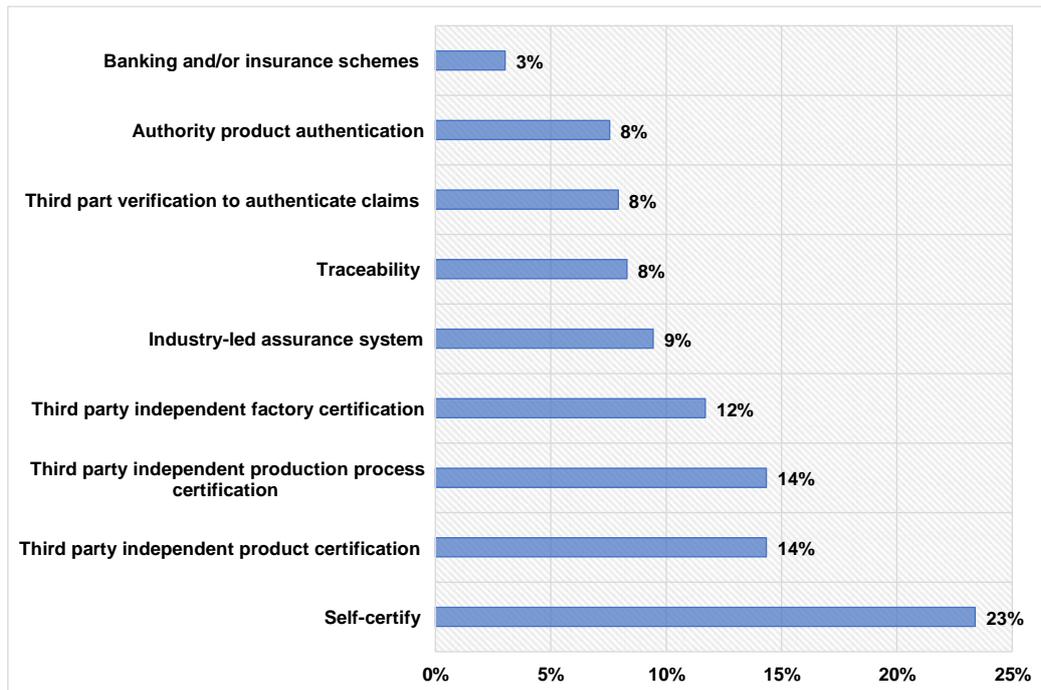


Figure 4. Code of compliance practice used for offsite construction in six countries surveyed

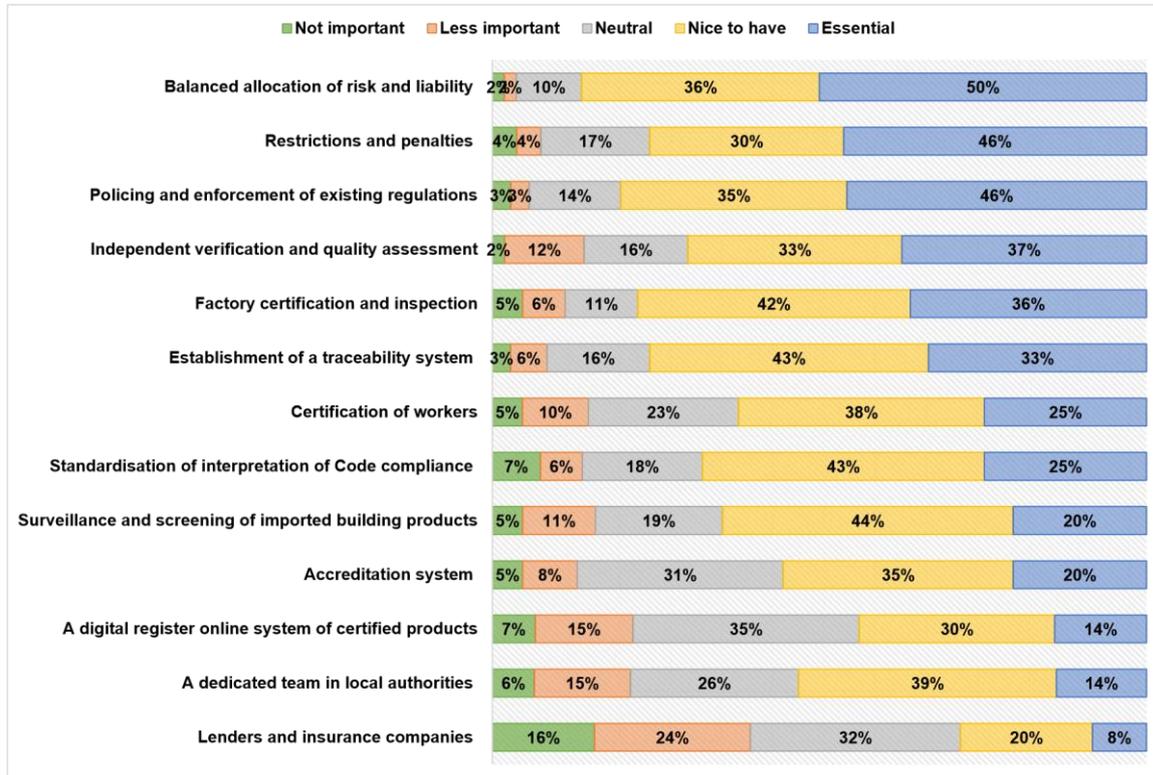


Figure 5. Mechanisms recommended by survey participants for future code of compliance of offsite construction

Figure Caption List

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